



alteration to the processing of your personal data, you will be specifically informed and your consent will once more be asked for.

How do we use cookies?

Domes RIBUIX uses both first party and third party cookies.

Regarding the use of third party cookies and the processing of the information they collect, please check out their privacy policy.

Necessary Cookies:

These cookies are used to enable the performance of the basic functions of our website, such as the access to secure areas.

Name	Provider	Source	Type	Purpose	Duration
X-Mapping-#	Domes of Elounda	GRPHRIBRUIXBRP	First party	Saves the address and port number of the web server that is managing the session. Used to improve the website's performance security.	Session
__cfduid	Cloudflare	domesofcorfu.com	First party	Used by the content network, Cloudflare, to identify trusted web traffic.	29 days
wordpress_gdpr_first_time	Gdpr cookie	domesofcorfu.com	First party	Necessary for the functionality of the website's gdpr cookie function.	179 days
wordpress_gdpr_first_time_url	Gdpr cookie	domesofcorfu.com	First party	Necessary for the functionality of the website's gdpr cookie function.	179 days
wordpress_gdpr_cookies_declined	Gdpr cookie	domesofcorfu.com	First party	Necessary for the functionality of the website's gdpr cookie function.	179 days



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wordpress_gdpr_cookies_allowed	Gdpr cookie	domesofcorfu.com	First party	Necessary for the functionality of the website's gdpr cookie function.	179 days
__lc_cid	Live chat	accounts.livechatinc.com	Third party	Necessary for the functionality of the website's chat-box function.	3 years
__lc_cst	Live chat	accounts.livechatinc.com	Third party	Necessary for the functionality of the website's chat-box function.	3 years
__lc2_cid	Live chat	accounts.livechatinc.com	Third party	Stores a unique ID string for each chat-box session. This allows the website-support to see previous issues and reconnect with the previous supporter.	3 years
__lc2_cst	Live chat	accounts.livechatinc.com	Third party	Stores a unique ID string for each chat-box session. This allows the website-support to see previous issues and reconnect with the previous supporter.	3 years
__oauth_redirect_detector	Live chat	accounts.livechatinc.com	Third party	Allows the website to recognise the visitor, in order to optimize the chat-box functionality.	1 day
_livechat_has_visited	Live chat	secure.livechatinc.com	Third party	Identifies the visitor across devices and visits, in order to optimize the chat-box function on the website.	Persistent
@@lc_auth_token:1133361	Live chat	secure.livechatinc.com	Third party	Necessary for the functionality of the website's chat-box function.	Persistent
1133361:state	Live chat	secure.livechatinc.com	Third party	Necessary for the functionality of the website's chat-box function.	Persistent
side_storage_1133361	Live chat	secure.livechatinc.com	Third party	Necessary for the functionality of the website's chat-box function.	Persistent
CASID	Live chat	api.livechatinc.com	Third party	Allows the website to recognise the visitor, in order to optimize the chat-box functionality.	Session



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__livechat	Live chat	livechatinc.com	Third party	Used to hide the user's personal customisation of LiveChat.	3 years
rc::a	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots. This is beneficial for the website, in order to make valid reports on the use of their website.	Persistent
rc::b	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots.	Session
rc::c	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots.	Session

Analytical Cookies:

These cookies are used only to improve the way our website performs by collecting and reporting information on its usage

Name	Provider	Source	Type	Purpose	Duration
__ga	Google	domesofcorfu.com	First party	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years
__gat	Google Analytics	domesofcorfu.com	First party	Used by Google Analytics to throttle request rate	1 day
__gid	Google Analytics	domesofcorfu.com	First party	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	1 day
__utmzses	Google Analytics	domesofcorfu.com	First party	Collects data on where the user came from, what search engine was used, what link was clicked	179 days



				and what search term was used. Used by Google Analytics.	
__utmzz	Google Analytics	domesofcorfu.com	First party	Collects data on where the user came from, what search engine was used, what link was clicked and what search term was used. Used by Google Analytics.	179 days

User behaviour cookies:

These cookies are set through our site by our advertising partners. For further information please visit their privacy policy.

Name	Provider	Source	Type	Purpose	Duration
NID	Google Tag manager	google.com	Third party	Registers a unique ID that identifies a returning user's device. The ID is used for targeted ads.	6 months

Marketing Cookies:

These cookies enable us to address towards our users advertising messages or offers more consistent to your interests and preferences.

They also enable us to evaluate the effectiveness of each advertising campaign.

This information collected by third party cookies is accessible to the marketing channels of their providers.

Name	Provider	Source	Type	Purpose	Duration
_fbp	Facebook	.facebook.com	Third party	Used by Facebook to deliver a series of advertisement products	3 Months



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				such as real time bidding from third party advertisers.	
fr	Facebook	.facebook.com	Third party	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers.	3 Months

Providers of third party cookies

Please check out the privacy policies of the third providers regarding the processing and storing of the information collected by their cookies.

LiveChat Inc. <https://www.livechat.com/legal/privacy-policy/>

Facebook <https://el-gr.facebook.com/about/privacy>

Cybot S.A. <https://www.cookiebot.com/en/privacy-policy/>

Google, Google reCAPTCHA, Google Analytics, Google Tag Manager

<https://policies.google.com/privacy?hl=en>

Cloudflare, Inc <https://www.cloudflare.com/privacypolicy/>

Your Rights

You can exercise any time the following rights:

- you can obtain access to your data collected and to request a copy (Right of Information). We can satisfy this right, in case it regards data collected by first party cookies.
- you can obtain not only the rectification of inaccurate data but also the completion of incomplete data, always according to the purposes of the processing (Right to Rectification).
- you have the right to obtain the erasure of your data, without prejudice to our obligations and legal rights regarding their retention on the basis of the specific implemented statutory and regulatory provisions (Right to Erasure).



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- you can obtain restriction of processing your data, when it is not clear whether your data is being used and for how long, when you contest their accuracy, when their processing is unlawful or the purpose of the processing has come to an end and under the provision that there is no legitimate reason for their retention, while your clear consent will be requested for any other processing except from filing (Right to Restriction).
- you can object at any time to the processing of your data, on grounds relating to your particular situation, in case your data are processed for the purposes of our legal interests, without prejudice that we can demonstrate compelling and legitimate grounds for the respective processing that override your interests, rights and freedoms or for the establishment, exercise and defence of legal claims (Right to Object).
- you can receive your data which are retained with automated means electronically (in a commonly used and machine – relatable format) or you can demand their transmission to others (Right to Portability).

How you can exercise your rights – the right to lodge a complaint

In case you want to exercise your rights regarding information collected by cookies concerning you, you can submit a written request by mail at privacy@ledrahotelsandvillas.com. In your request, please make clear what right is exercised and what data it regards. For your protection, we only fulfill requests for the data associated with the particular email address that you use to send us your request, and we may need to verify your identity before fulfilling your request. We will try to comply with your request as soon as reasonably practicable and consistent with the applicable law.

Please note that we often need to retain certain data for recordkeeping purposes and/or to provide services prior to requesting a change or deletion. There may also be residual data that will remain within our databases and other records, which will not be removed. In addition, there may be certain data that we may not allow you to review for legal, security or other reasons.

In case there is undue refusal or delay on our behalf to grant your requests, as established in your rights, or if you feel that your data are processed in contravention of the law, you have the ability to file a complaint with the Hellenic Data Protection Authority, which is established in Athens, Kifisia Str. 1-3, PC 115 23, tel 0030 210 6475600 and fax 0030 210 6475628, as the national competent authority concerning the implementation of the Regulation (EU) 2016/679 (General Data Protection Regulation -GDPR), the ePrivacy Directive (EC) 2002/58 and the national laws 4264/2019 (GG 137/A/29.08.2019)



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and 3471/2006 (GG 133/A/28.06.2006). For further information, you can visit the official website of the above authority www.dpa.gr (an English version is available).

DPO

Conforming ar. 37 and 38 of the GDPR, on regard to your best interest, Ledra Touristic S.A., who runs Domes of Corfu, has designated Dr Efimia Papaioannou, PhD – GDPR, Attorney at the Law, Kountouriotou 6 –Fokaias Thessaloniki, tel: 00302310243891 as Data Protection Officer to whom you may contact directly for your personal data protection matters at dpo@ledrahotelsandvillas.com.

Update

Domes of Corfu values you and recognizes that privacy is important to you. We revise and update regularly this Cookies Policy, while it is at all times accessible in the respective field. In case of using new cookies that bring about a significant alteration to the processing of your personal data, you will be specifically informed and your consent will once more be asked for. Its former versions are at your disposal upon request. We remain at your disposal for any addition information using the above contact.

March 2020