



Cookies Policy

Domes Resorts website is run by Domes Operator GP, Tsifliki Region Elounda, Agios Nikolaos, Lasithi, Crete, Greece (Registration Number 133802441000), who is the Controller of your personal data according to the General Data Protection Regulation (EU) 2016/679 of the European Parliament and of the Council and the national law 4624/2019 (Government Gazette 139/A/2019).

The website of Domes Resorts sets cookies in order to enable, facilitate or enhance some of the services provided.

What is a Cookie?

Cookies are small text files, created by the website visited, that contain data. They are stored on the visitor's computer to give the user access to various functions.

Cookies are managed by the browser you use. Each cookie is unique and contains some anonymous information such as a unique identifier, site name, digits and letters. It allows a website to remember your browsing preferences.

Most of the websites you visit use cookies in order to enhance the user experience. Cookies allow websites to “remember” you, either during that particular visit (using “session cookies”) or at every visit (using “persistent cookies”).

Categories of Cookies.

- First party cookie: is set by the website you are visiting at the moment and can only be read by that particular site.
- Third party cookie: is set and used by a different entity from the owner of the website you are visiting. They are mainly for the provision of targeted advertising by their provider.



- Session cookie: is temporarily stored in the computer memory while the visitor is browsing the website. This cookie is erased when the user closes their web browser or after a certain time has passed (meaning that the session expires).
- Persistent cookie: remains on the visitor's computer until it is deleted.
- Necessary cookies: their use is required for the operation of the website.

Why do we use Cookies?

We use cookies to learn more about the way visitors interact with our content and help us to improve the experience when visiting our Site.

The share function is used by visitors to recommend our Site and content on social networks such as Facebook and Twitter. Cookies store information on how visitors use the share function – although not at an individual level – so that the Site can be improved. If you do not accept cookies, no information is stored.

For some of the functions within our Site we use third party suppliers, for example, when you visit a page with videos embedded from or links to YouTube. These videos or links (and any other content from third party suppliers) may contain third party cookies and you may wish to consult the policies of these third party websites for information regarding their use of cookies.

Consent.

The use of non-necessary cookies for the provision of optimised personalized services and targeted advertising, is based on your former, informed consent.

Every time you visit our website, an informational banner will appear in order to choose whether you wish to accept or decline their use.

You can accept or decline the use of certain categories of cookies or of certain cookies we use. Our website will remember your choice and potential settings, while we will ask for your consent once more at regular intervals.



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Your settings can be altered at any time by clicking on Cookie Settings.

The list of the cookies we use is accessible at all times in this policy and in the filed Cookie Settings. This list will be updated regularly, while in case of the use of new cookies that bring about a significant alteration to the processing of your personal data, you will be specifically informed and your consent will once more be asked for

Cookies we Use.

We use both first and third party cookies.

Regarding the use of third party cookies and the processing of the information they collect, please check out their privacy policy.

Necessary Cookies

Name	Provider	Source	Type	Purpose	Duration
X-Mapping-#	Domes Resorts	domesresorts.com	First party	Saves the address and port number of the web server that is managing the session. Used to improve the website's performance security.	180 days
__cfduid	Cloudflare	domesresorts.com	First party	Used by the content network, Cloudflare, to identify trusted web traffic.	180 days
wordpress_gdpr_first_time	Gdpr cookie	domesresorts.com	First party	Necessary for the functionality of the website's gdpr cookie function.	180 days
wordpress_gdpr_first_time_url	Gdpr cookie	domesresorts.com	First party	Necessary for the functionality of the website's gdpr cookie function.	180 days
wordpress_gdpr_cookies_declined	Gdpr cookie	domesresorts.com	First party	Necessary for the functionality of the website's gdpr cookie function.	180 days



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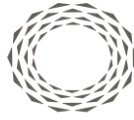
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wordpress_gdpr_cookies_allowed	Gdpr cookie	domesresorts.com	First party	Necessary for the functionality of the website's gdpr cookie function.	180 days
rc::a	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots. This is beneficial for the website, in order to make valid reports on the use of their website.	180 days
rc::b	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots.	180 days
rc::c	Google reCAPTCHA	google.com	Third party	This cookie is used to distinguish between humans and bots.	180 days

Analytical Cookies:

These cookies are used only to improve the way our website performs by collecting and reporting information on its usage

Name	Provider	Source	Type	Purpose	Duration
_ga	Google	domesresorts.com	First party	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	180 days
_gat	Google Analytics	domesresorts.com	First party	Used by Google Analytics to throttle request rate	180 days
_gid	Google Analytics	domesresorts.com	First party	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	180 days
__utmzses	Google Analytics	domesresorts.com	First party	Collects data on where the user came from, what search engine	180 days



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				was used, what link was clicked and what search term was used. Used by Google Analytics.	
__utmzz	Google Analytics	domesresorts.com	First party	Collects data on where the user came from, what search engine was used, what link was clicked and what search term was used. Used by Google Analytics.	180 days

Providers of third party cookies.

Please check out the privacy policies of the third providers regarding the processing and storing of the information collected by their cookies.

Google, Google reCAPTCHA, Google Analytics <https://policies.google.com/privacy?hl=en>

How to reject Cookies?

We will not use cookies to collect personally identifiable information about a visitor.

Apart from changing your preferences by clicking on the privacy settings displayed on our website, you can choose to reject or block the cookies set by our website by changing your browser settings – see the “Help function” within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used, you may need to actively delete or block the cookies.

For information on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your mobile phone manual.

Your Rights.

You can exercise any time the following rights:

- you can obtain access to your data collected and to request a copy (Right of Information). We can satisfy this right, in case it regards data collected by first party cookies.



- you can obtain not only the rectification of inaccurate data but also the completion of incomplete data, always according to the purposes of the processing (Right to Rectification).
- you have the right to obtain the erasure of your data, without prejudice to our obligations and legal rights regarding their retention on the basis of the specific implemented statutory and regulatory provisions (Right to Erasure).
- you can obtain restriction of processing your data, when it is not clear whether your data is being used and for how long, when you contest their accuracy, when their processing is unlawful or the purpose of the processing has come to an end and under the provision that there is no legitimate reason for their retention, while your clear consent will be requested for any other processing except from filing (Right to Restriction).
- you can object at any time to the processing of your data, on grounds relating to your particular situation, in case your data are processed for the purposes of our legal interests, without prejudice that we can demonstrate compelling and legitimate grounds for the respective processing that override your interests, rights and freedoms or for the establishment, exercise and defence of legal claims (Right to Object).
- you can receive your data which are retained with automated means electronically (in a commonly used and machine – relatable format) or you can demand their transmission to others (Right to Portability).

How you can exercise your rights – the right to lodge a complaint.

In case you want to exercise your rights regarding information collected by cookies concerning you, you can submit a written request by mail at privacy@ledrahotelsandvillas.com. In your request, please make clear what right is exercised and what data it regards. For your protection, we only fulfill requests for the data associated with the particular email address that you use to send us your request, and we may need to verify your identity before fulfilling your request.

We will try to comply with your request as soon as reasonably practicable and consistent with the applicable law. Please note that we often need to retain certain data for recordkeeping



purposes and/or to provide services prior to requesting a change or deletion. There may also be residual data that will remain within our databases and other records, which will not be removed. In addition, there may be certain data that we may not allow you to review for legal, security or other reasons.

In case there is undue refusal or delay on our behalf to grant your requests, as established in your rights, or if you feel that your data are processed in contravention of the law, you have the ability to file a complaint with the Hellenic Data Protection Authority, which is established in Athens, Kifisia Str. 1-3, PC 115 23, tel 0030 210 6475600 and fax 0030 210 6475628, as the national competent authority concerning the implementation of the Regulation (EU) 2016/679 (General Data Protection Regulation -GDPR), the ePrivacy Directive (EC) 2002/58 and the national laws. For further information, you can visit the official website of the above authority www.dpa.gr (an English version is available).

DPO.

Conforming ar. 37 and 38 of the GDPR, on regard to your best interest, Domes Operator GP has designated Dr Efimia Papaioannou, PhD – GDPR, Attorney at the Law, Kountouriotou 6 – Fokias Thessaloniki, tel: 00302310243891 as Data Protection Officer to whom you may contact directly for your personal data protection matters at dpo@ledrahotelsandvillas.com.

Updates.

Domes Operator GP values you and recognizes that privacy is important to you. We revise and update regularly this Cookies Policy, while it is at all times accessible in the respective field. In case of using new cookies that bring about a significant alteration to the processing of your personal data, you will be specifically informed and your consent will once more be asked for. Its former versions are at your disposal upon request. We remain at your disposal for any addition information using the above contact.

Last update: September 24, 2020